BEFORE THE TENNESSEE REGULATORY AUTHORITY NASHVILLE, TENNESSEE

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| IN RE: | |
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| APPLICATION OF |) DOCKET NO. |
| ITI INMATE TELEPHONE, INC. FOR |) 03-00289 |
| AUTHORITY TO PROVIDE OPERATOR | |
| SERVICES AND RESELL LOCAL AND |) Company ID: 128836 |
| INTEREXCHANGE LONG DISTANCE | |
| SERVICES IN TENNESSEE | |

ORDER GRANTING AUTHORITY TO PROVIDE OPERATOR SERVICES AND RESELL LOCAL AND INTEREXCHANGE LONG DISTANCE TELECOMMUNICATION SERVICES IN TENNESSEE

This matter came before Chairman Deborah Taylor Tate, Director Pat Miller and Director Ron Jones of the Tennessee Regulatory Authority (the "Authority"), the voting panel assigned to this docket, at a regularly scheduled Authority Conference held on September 8, 2003 for consideration of the Application to provide operator services and resell local and interexchange long distance telecommunication services in Tennessee filed by ITI Inmate Telephone, Inc. on April 17, 2003.

Based upon careful consideration of the Application and of the record of this matter, the voting panel finds and concludes that the applicant has met all the requirements for certification and the requirements of Tenn. Comp. R. & Regs. 1220-4-2-.57, which was promulgated pursuant to, *inter alia*, Tenn. Code Ann. § 65-2-102 and Tenn. Code Ann. § 65-4-201, and should be authorized to provide operator services and resell local and interexchange long distance telecommunication services in Tennessee

IT IS THEREFORE ORDERED THAT:

- 1. ITI Inmate Telephone, Inc. is authorized to provide operator services and resell local and interexchange long distance telecommunication services in the State of Tennessee.
 - 2. This Order shall remain in effect until further order of this Authority.
- 3. This Order shall be retained as proof of certification with this Authority and may be used to obtain the appropriately tariffed access line from Authority authorized telecommunications service providers.

Deborah Taylor Tate, Chairman

Pat Miller, Director

Ron Jones, Lirector